Agenda item

Police and Crime Panel

Meeting to be held on 8th July 2019

MONITORING OF COMPLAINTS

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Executive Summary

This report sets out the current position with regard to communications relating to potential complaints received up to 30th June 2019 in relation to the Police and Crime Commissioner.

Recommendation

That the update in relation to communications and complaints be noted.

Background and Advice

Since the commencement of the Panel in 2012 there have now been 67 recorded communications which at the outset where described by the complainants as complaints against the Police & Crime Commissioner, and 64 outcomes have been reported to previous meetings.

Many of these communications as reported previously however did/do not relate directly to the conduct of the PCC and therefore do not, under the terms of the governing regulations come under the jurisdiction of the Police & Crime Panel.

Many communications received focus on the alleged conduct of police officers or the chief constable, and these are matters for which there are other complaints processes and appropriate authorities to deal with such matters. There has been 1 (67) further communication of this nature recently.

There were 2 further complaints received (65) and (66) which related to consultation and the precept which was the subject of a report by the Commissioner and considered by Panel in January, and therefore the complainants were advised that their complaints would be more appropriately addressed to the Office of the Police and Crime Commissioner.

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Legal Implications

The procedures adopted by the Panel comply with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 which are issued under the Police Reform and Social Responsibility Act 2011 for the handling of complaints and matters concerning the conduct of the holders of the office of Police and Crime Commissioner.

Financial Implications

There are no direct financial implications arising from this report. It is proposed the handling of such complaints will be contained within existing resources.

Risk management

The requirement to monitor and record complaints against the PCC and DPCC is in accordance with the provisions of The Elected Policing Bodies (Complaints and Misconduct) Regulations 2012.

Local Government (Access to Information) Act 1985 List of Background Papers

| Paper Agenda and Minutes from | <u>Date</u> November 2012 | Contact/Directorate/Tel David Fairclough HR, Legal & Corporate Services 01254 585642 |
|----------------------------------|------------------------------|--|
| Agenda and Minutes from | July 2014 | David Fairclough HR, Legal & Corporate Services 01254 585642 |
| Agenda and Minutes from | March 2016 | David Fairclough HR, Legal & Corporate Services 01254 585642 |